



Housing | Health | Recovery

Tenants Newsletter—Vol 1

Introduction

Welcome to the first edition of Novas Homes Tenant Newsletter. This is something that we have been working towards for some time and with us all living and working with Covid restrictions no better time to get the wheels in motion and have another opportunity to engage with you, our tenants.

We have lots of exciting pieces of news to share with you, and hope that this newsletter is the first of many. With brighter days coming and restrictions easing up we hope to see you all in person in the coming months.

As always, if we can do anything to help you please do not hesitate to reach out to any of our housing team.

Stay safe!

Sabrina & the Housing Team

New Housing Developments



Our development programme came to a halt during the first lockdown and our contractors had to down tools. Since then Trojan work has been done to catch up and get our development programme back on track. We are currently working on developing a few small sites in Dublin. The photo to the right is of one of these sites in Dublin 11. These single units will house older people with all referrals coming from Dublin City Council. It is due for completion at the end of 2021.

We cannot wait to show you the finished product!





Many of you will already know it can be a huge burden to purchase everything you need to make your house a home.

All of our properties are unfurnished to let and it can take a family a long time to gradually get all the items they need when they get the keys to their new home. In response to this, this February Novas Homes launched our new initiative From Our Home to Yours. This initiative helps our tenants to furnish their homes with good quality pre-loved furniture and furnishings. We have a team of volunteers who collect and deliver the donations and a small storage facility in Dublin 12.

Some of the items might need to be upcycled and with the help of some upcycling supporters this furniture gets a new lease of life before its sent on to its new home!

If you would like to get involved in this initiative or if you need anything for your home please email us at fohty@novas.ie or speak to any of our housing staff.

Before



After!



Before



After!



Tenant Engagement



Novas homes is adopting and implementing a new set of measures and policy to improve tenant engagement and procedures. We want to give our tenants the opportunity to have a say in the services we provide and how we deliver them. Tenant engagement covers a range of items such as feedback, how we communicate and the services that we provide.

We have already begun working on this and one of the items we have developed is a new tenants section on our website: www.novas.ie/housing

We are hoping to set up a tenants forum whereby some of our tenants can come together to chat about common tenant issues or concerns, give feedback on our services etc.

If you are interested in getting involved in a residents group or forum please contact any member of the housing team by telephone or email sabrina.oreilly@novas.ie

We would love to hear from you!

Upcycling Workshop

We are delighted to announce that we are running an upcycling workshop with the fabulous Joanne Condon. The workshop will run over two half days on 28th and 29th September in Limerick.

The workshop is free to our tenants and you will learn the art of upcycling furniture and a piece of furniture will be supplied by Novas on the day. Spaces are limited so if you are interested in attending the workshop please contact foh-ty@novas.ie giving your name and contact number. You can also call any member of the housing team.



Housing Volunteers

We are blessed with the best!! We are so lucky as an Approved Housing Body to have a group of volunteers who are always on hand to help us out when needed. From collecting and delivering furniture, helping families move into their forever homes to helping tenants do a tidy up, our volunteers really go above and beyond for us and more importantly for you the tenant! A big thank you to you all for your time and dedication.

Here are some of our amazing volunteers in action...



**If you would like to give back and become a volunteer please contact
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