Job Advert



Support Worker

Service: Knocklee House Location: Tralee, Co Kerry

Duration: Specific Purpose Contract

Hours: 20 hours per week Published: 4th April 2025 Application Closing Date: 25th April 2025

NOVAS is a not for profit organisation and Approved Housing Body. We work with single adults, couples and families who are homeless or at risk of being homeless. We provide a range of support services and accommodation. We have over 300 staff, and more than 30 services in Limerick, Dublin, Clare, Kerry, Cork and Tipperary including residential homeless services, social housing and community-based services for tenancy sustainment, homelessness prevention, mental health and recovery.

This is an eight-bed facility supporting clients with varying needs. Situated in a quasi-rural setting, it permits clients time and space to address their issues. The service accepts referrals from various homeless services in Kerry, particularly the Kerry Homeless Information Centre. In Knocklee House there is an emphasis on providing support and accommodation for people who are homeless with mental health issues.

NOVAS is a Trauma Informed practice organisation and the principles of collaboration, diversity, respect and trust are embedded in our way of working together. Our services are provided through support of our partners in local government through the Local Authorities, HSE, and other donors and funders

Desirable Skills and Knowledge (Please see Job Description for complete Person Specification)

- A minimum of Level 5 or higher (National Framework of Qualifications) in Social Care or another allied health profession.
- Experience in working with people who are homeless or other social care groups.
- Administration skills in record keeping, report writing and computer literacy.
- Ability to provide services that foster and enhance the dignity, development and independence of the individual.
- Ability to communicate effectively with a wide variety of people.
- Understanding of the needs of vulnerable people who are homeless, with a focus.
- Knowledge of and a commitment to equal opportunities.
- Full Driver Licence

We offer a competitive benefit package including 26 days annual leave pro rata, access to further education supports and contributory pension.

If you would like to work for, an application form and job description can be found on the careers section of our website www.novas.ie/work-for-us. If you require any further information or wish to submit a completed application form, please email recruitment@novas.ie



